

Mohawk Fine Papers Inc.

Manufacturer of Fine Paper Products Goes Paperless With DocStar Enterprise Content Management



Company Facts

Overview

- ▶ Location: Cohoes, NY
- ▶ Industry: Manufacturing
- ▶ Specialty: Fine paper production
- ▶ Number of Locations: 7
- ▶ Number of Employees: 725
- ▶ Website: www.mohawkconnects.com

Success Highlights

Challenges

- ▶ Create an efficient method of storing and retrieving documents
- ▶ Ability to access documents from remote locations

Solution

- ▶ DocStar® Enterprise Content Management (ECM)

Benefits

- ▶ Integration with existing system to improve search and retrieve
- ▶ Documents easily available to staff in remote locations
- ▶ Flexibility to expand to other departments for better ROI
- ▶ Enhanced security across the organization

Mohawk Fine Papers manufactures and distributes premium uncoated paper and coated stock. They pride themselves in being the first major manufacturing company to derive 100% of their electricity from wind power. Mohawk ranks as the largest maker of premium printing, writing and imaging papers in the country.

The privately owned, over 150 year old company runs three paper mills—one in Cohoes, NY another in nearby Waterford, NY, and a third in Hamilton, OH. It also operates a distribution center in Albany, NY, a warehouse and converting center in Saybrook, OH, a sales office in Scotland and a distribution center in the Netherlands. In all, the company employs roughly 725 people—including 75 corporate office employees. Today Mohawk distributes papers in more than 50 countries worldwide.

- ▶ Implemented in financial services department in 2006 and expanded throughout the organization
- ▶ DataLink integrates HR payroll and ERP systems
- ▶ Employees save time and focus on higher value tasks

Paper company is virtually paperless

Mohawk purchased DocStar ECM in 2006. Its ease of installation and ease of use are big factors in our decision and plus, the price was right. And it is a product that does exactly what they need it to do—and then some.

Initially, the product was only employed in the accounting and financial services sector of Mohawk's organization. Today, every shop, every office and every department use DocStar ECM.

DocStar is a product that has allowed Mohawk, a paper company, to go paperless! The system's flexibility and more importantly, its ease of use helped drive growth across the organization. There's virtually no training involved; turn it on and start working - anyone can figure out how to use it.

With DocStar, geography doesn't separate Mohawk's remote offices like it used to. Everyone can look at things in the system—whether they're at a distribution center or at a facility in Ohio or in another department in their main office—and they can do it in an extremely efficient manner.

About DocStar

Helping businesses translate vision into action for more than 20 years, DocStar offers the industry's most flexible and innovative enterprise content management and process automation platform. Easy to implement and use—both in the cloud and on premises—DocStar proven technology and global process expertise empowers organizations to operate at peak performance, navigate change, and grow.

DocStar®

Contact us for more information on DocStar products and services

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